

# **Leeds Dock South Bank**

**Covid – 19  
Water Taxi Operational Update  
August 2020**

## **Water Taxi Update // Covid-19:**

### **Face Coverings**

Passengers must wear a face covering on the Water Taxis. We will be enforcing the rule which is in place for all public transport in England. Passengers with no face covering will not be permitted on the Water Taxis.

A face covering is a covering of any type which covers your nose and mouth.

Some people don't have to wear a face covering for health, age or equality reasons.

<https://www.gov.uk/guidance/coronavirus-covid-19-safer-travel-guidance-for-passengers#exemptions-face-coverings>

It is important to wash or sanitise your hands before and after touching your face covering.

### **Passenger Numbers**

Passenger numbers have been reduced to allow safer distances between passengers and the skippers.

We have reduced the maximum passenger number from 12 to 8 people. This is also restricted further to 4 passengers inside the cabin and 4 passengers on the external deck.

### **Whilst waiting & when on the Water Taxis**

The risk of transmission is small at 2 metres and where possible, you should maintain 2 metres distance.

If you cannot keep a 2 metre distance, reduce the risk to yourself and others by maintaining a 1 metre distance where possible, and taking suitable precautions.

Help keep yourself, other passengers and our skippers safe by taking the following precautions:

- Ensure you maintain social distancing, where possible, including at busy entrances, exits, under canopies, bus stops, platforms or outside of stations
- Limit the number of people that you come into contact with
- Wash or sanitise your hands regularly
- Avoid touching your face
- Cover your mouth and nose with a tissue or the inside of your elbow when coughing or sneezing
- Touch as few surfaces as possible
- Avoid loud talking, shouting or singing
- Dispose of waste safely, take all waste off the Taxis when leaving
- Be prepared to queue and maintain a safe distance
- Wait for passengers to get off first before you board
- Avoid consuming food and drink
- Respect other people's space while travelling
- Be aware of pregnant, older and disabled people who may require a seat or extra space
- Be aware that not all disability is visible and some people may be exempt from wearing a face covering
- Treat our skippers with respect and follow instructions given.

### **Seek assistance if you need it**

If you require assistance when travelling, please let the skipper know as you would normally do.

If any problems arise or you feel ill during your journey, speak to the skipper. In the case of an emergency, contact the emergency services as you normally would.

If you need help, try to keep a suitable distance from members of staff. If this is not possible, try to avoid physical contact and keep the time you spend near staff as short as possible.

### **Child Passengers**

Social distancing applies to children as well as adults. Children should keep their distance from people who are not in their household or support bubble while on the Water Taxis. If this isn't possible children should:

- Avoid physical contact
- Face away from others
- Keep the time spent near others as short as possible

Children under the age of 3 should not wear face coverings.

If you are the responsible adult or carer travelling with children, please help them:

- Minimise the surfaces they touch
- Maintain their distance from others
- Wear their face covering
- Wash their hands for at least 20 seconds or sanitise your hands as soon as possible after the end of your journey

### **Payments on Water Taxis**

All payments will be contactless

With immediate effect, cash payments will not be accepted.

This choice has been made to keep our skippers and passengers safe. Our aim is to avoid any contact whatsoever. Contactless payments are the easiest way for us to do this

Fare per journey is still £1

(Passengers aged 5 and under still travel free of charge)